

Pentlands Medical Centre Patient Feedback Form

We recently introduced a service that allows patients to book GP appointments and order prescriptions online. We would appreciate your feedback / comments on this new service.

Are you registered with our Vision Online Service?	
Yes	<input type="checkbox"/>
No	<input type="checkbox"/>

If No, is there a reason why you have avoided registering?	
Unaware of the service	<input type="checkbox"/>
Don't have an email address	<input type="checkbox"/>
Prefer to contact the surgery direct	<input type="checkbox"/>

Registered - Yes	
How many times have you used the service	
Up to 10	<input type="checkbox"/>
Between 10-20	<input type="checkbox"/>
More than 20	<input type="checkbox"/>
Never	<input type="checkbox"/>

Which online service do you use?	
Booking Appointments	<input type="checkbox"/>
Ordering prescriptions	<input type="checkbox"/>

Do you find the system easy to use?	
Yes	<input type="checkbox"/>
No	<input type="checkbox"/>

If you would like more information / advice on using the online service please enter your email address in the box below and a member of the reception team will contact you.

Many thanks for completing this feedback form.